

Notice of Subcontracting Opportunity

Subcontracting Opportunity 1 – Behavioral Health

Pursuant to [Texas Health and Human Services Commission STAR and CHIP Managed Care RFP \(HHS0011152\)](#), Parkland Community Health Plan (“PCHP”) is seeking potential subcontractors to include in its HUB Subcontracting Plan. In the event PCHP is awarded a contract for this RFP, PCHP may have a subcontracting opportunity for the services described in this notice. If you meet the required qualification(s) and can provide the services below, please provide:

1. Company Name and Address
2. Point of Contact
3. HUB Certificate/Number
4. Detailed Description of Products and/or Services
5. Names and Contact Information of 3 References
6. Any required certification(s), if applicable

Please email responses to RMata@tgsaustin.com by 5PM CTS on December 19, 2022.

***Please note: Inclusion in the HUB Plan does not constitute an official *award* of a services contract. Potential subcontractors may be required to undergo additional PCHP vendor selection processes.**

Anticipated Service Information and Qualifications:

***Actual dates and qualifications may differ.**

- **Anticipated Effective Date of the STAR and CHIP Managed Care Contract**
 - February 2025
- **Anticipated Subcontract Effective Date**
 - TBD
- **Service Area**
 - Dallas, as defined within the [RFP](#).

Required Qualifications

Please confirm you meet the required qualification (Y/N):

Must satisfy all applicable laws and other requirements promulgated by the Texas Health and Human Services Commission (“HHSC”), the Texas Department of Insurance (“TDI”), the Centers for Medicare and Medicaid Services (“CMS”), and National Committee for Quality Assurance (“NCQA”).	
All work performed under the agreement must be performed onshore as outlined in the current version of the Uniform Managed Care Contract ; Section 4.11 Prohibition Against Performance Outside the United States	
Must comply with and agree to include the Texas Medicaid & CHIP Mandatory Administrative Services Addendum in potential services contract. <i>(A copy has been provided as an attachment in accompanying email.)</i>	
Must be an Accredited Behavioral Healthcare Organization	
Must have at least five (5) years of Managed Care experience with Medicaid populations	
Must be able to maintain compliance with all vendor requirements as outlined in the HHSC Uniform Managed Care Contract .	

Anticipated Scope of Work:

*Actual SOW may differ

- Overview: Subcontractor is responsible for administration of mental health and substance use health plan operations on behalf of health plan
- Responsibilities:
 - Will provide comprehensive administration of the mental health and substance use benefit for Medicaid health plan members, including:
 - Telephone member and provider call center and 24/7 behavioral health crisis hotline service operations
 - Utilization management program
 - Service Coordination program
 - Disease management program(s)
 - Quality management oversight
 - Medical expense quality initiatives
 - Provider network credentialing, contracting and management
 - Intake and resolution of complaints, grievances and appeals



- Compliance support
- Claims processing, adjudication and payment
- Monitoring fraud, waste, and abuse
- Development and delivery of a full suite of monthly, quarterly, annual and other ad hoc reporting; multi-system data integration capabilities required
- Post hospitalization after care program
- Provider Relations support including provider training and education
- Development and maintenance of member and provider portals
- Comprehensive staffing including but not limited to appropriately licensed behavioral health practitioners and physician advisors